

## AACO RTC 2022 Training Program

S.	Course Title	Date	Duration	Location	Conducted By
May					
1	How to establish a lean & efficient staffing structure to quickly recover from the crisis	29/05 - 31/05	3 Days	Live sessions	RTC
June					
2	Aviation Security Profiling	05/06 - 09/06	5 Days	Live sessions	RTC
3	Benchmarking Flight Costs through Effective KPI Management	05/06 - 09/06	5 Days	Live sessions	RTC
4	Introduction to Aviation Strategic Planning and KPIs	05/06 - 23/06	15 Days	Cairo	RTC
5	Leadership and Decision Making	05/06 - 07/06	3 Days	Amman	RTC
6	Ramp Handling & Services	05/06 - 08/06	4 Days	Live sessions	RTC
7	Safety Management Systems (SMS) - Train the Trainer	05/06 - 09/06	5 Days	Cairo	RTC
8	Essential Skills for New Managers	06/06 - 09/06	4 Days	Live sessions	RTC
9	ATA 300 STD	07/06 - 09/06	3 Days	Live sessions	RTC
10	Spokesperson	08/06 - 09/06	2 Days	Cairo	RTC
11	Airline Economics and Financial Management	12/06 - 16/06	5 Days	Live sessions	RTC
12	Aviation Audit Techniques	12/06 - 16/06	5 Days	Cairo	RTC
13	Basic Aviation Medicine	12/06 - 16/06	5 Days	Live sessions	RTC
14	Behaviour Detection in The Aviation Domain-Practitioners	12/06 - 16/06	5 Days	Cairo	RTC

## AACO RTC 2022 Training Program

S.	Course Title	Date	Duration	Location	Conducted By
15	Ancillary Revenue for Airline Industry	13/06 - 16/06	4 Days	Live sessions	RTC
16	Customer Service & VIP Handling	13/06 - 15/06	3 Days	Cairo	RTC
17	Documents Control Systems	13/06 - 16/06	4 Days	Beirut	RTC
18	Cargo Supply Chain	14/06 - 16/06	3 Days	Amman	RTC
19	Legal Aspects of Aircraft Accident and Incident Investigations	14/06 - 16/06	3 Days	Live sessions	RTC
20	Underwing Fuelling by Refuellers + Hydrant Servicer	15/06 - 15/06	1 Days	Live sessions	RTC - APSCO
21	Aircraft Accident Investigation	19/06 - 23/06	5 Days	Cairo	RTC
22	Analysis of Airports and Airlines Relationship	19/06 - 21/06	3 Days	Live sessions	RTC
23	Crew Scheduling Policy & Procedures & FTLs & Rest Requirements for Flight & Cabin Crew	19/06 - 23/06	5 Days	Amman	RTC
24	Dangerous Goods Regulations Course CAT 8	19/06 - 20/06	2 Days	Amman	RTC
25	EASA Aviation Legislation	19/06 - 23/06	5 Days	Cairo	RTC
26	Human Factors In Aviation	19/06 - 21/06	3 Days	Live sessions	RTC
27	Professional Skills for Dangerous Goods Instructors	19/06 - 23/06	5 Days	Cairo	RTC
28	Safety Management System (SMS)	19/06 - 23/06	5 Days	Amman	RTC

## AACO RTC 2022 Training Program

S.	Course Title	Date	Duration	Location	Conducted By
29	Aviation Security Profiling Passenger Predictions Based on Behavior Analysis	20/06 - 23/06	5 Days	Amman	RTC
30	Checking of bonding Wire, Lanyard inspection & Testing of Mobile Equipment Interlocks	20/06 - 20/06	1 Days	Live sessions	RTC - APSCO
31	Airline Customer Service	21/06 - 23/06	3 Days	Live sessions	RTC
32	Inspection and Change of Filter Water Separators	21/06 - 21/06	1 Days	Live sessions	RTC - APSCO
33	Safety Performance Indicators (SPIs)	21/06 - 23/06	3 Days	Live sessions	RTC
34	Training Needs Analysis	21/06 - 23/06	5 Days	Live sessions	RTC
35	Media and identity	22/06 - 23/06	2 Days	Cairo	RTC
36	Airside Operations - Safety Compliance & Implementation	26/06 - 30/06	5 Days	Cairo	RTC
37	Aviation Insurance	26/06 - 26/06	1 Days	Live sessions	RTC
38	Training of Trainers	26/06 - 30/06	5 Days	Amman	RTC
39	Virtual Trainer	26/06 - 28/06	3 Days	Live sessions	RTC
40	Fundamentals of HR	27/06 - 29/06	4 Days	Beirut	RTC
41	Dangerous Goods Regulations Recurrent (Cat 6)	28/06 - 30/06	3 Days	Live sessions	RTC
42	Receipt of Aviation Fuel by Road Vehicle	28/06 - 28/06	1 Days	Live sessions	RTC - APSCO

July

## AACO RTC 2022 Training Program

S.	Course Title	Date	Duration	Location	Conducted By
43	Advanced Aviation Medicine	03/07 - 07/07	5 Days	Live sessions	RTC
44	Airside Safety Operations and Management	03/07 - 06/07	5 Days	Live sessions	RTC
45	Crew Resource Management (CRM) for Instructors	03/07 - 07/07	5 Days	Amman	RTC
46	Fundamentals of HR	03/07 - 05/07	4 Days	Live sessions	RTC
47	ICAO Crisis Management	03/07 - 07/07	5 Days	Live sessions	RTC - GAA
48	ICAO National AVSEC Instructors	03/07 - 07/07	7 Days	Cairo	RTC - GAA
49	Introduction to Airline Revenue Management	03/07 - 07/07	5 Days	Live sessions	RTC
50	Cost Reduction Strategies in the Airline Industry	04/07 - 07/07	4 Days	Amman	RTC
51	Finance for Non-Finance Managers	04/07 - 07/07	4 Days	Live sessions	RTC
52	Inspection and Quality Control System for A/C Component Maintenance	04/07 - 07/07	4 Days	Live sessions	RTC
53	The role of HR during and after the crisis	04/07 - 06/07	3 Days	Live sessions	RTC
54	Business Succession Planning	05/07 - 07/07	3 Days	Amman	RTC
55	Refueller Loading	05/07 - 05/07	1 Days	Live sessions	RTC - APSCO
56	Aviation Security Management Systems	10/07 - 14/07	5 Days	Live sessions	RTC
57	Airline Commercial Challenges and Regulatory Issues	17/07 - 21/07	5 Days	Amman	RTC

## AACO RTC 2022 Training Program

S.	Course Title	Date	Duration	Location	Conducted By
58	Aviation Cyber Security Awareness	17/07 - 19/07	3 Days	Live sessions	RTC - Naif University
59	Aviation Internal Auditor	17/07 - 21/07	5 Days	Cairo	RTC
60	Aviation Statistical Analysis (Using MS Excel S/W)	17/07 - 21/07	5 Days	Live sessions	RTC
61	Dangerous Goods Regulations Course CAT 8	17/07 - 18/07	2 Days	Live sessions	RTC
62	International Aviation Law	17/07 - 04/08	10 Days	Cairo	RTC
63	International Criminal Aviation Law	17/07 - 21/07	5 Days	Amman	RTC
64	Code Sharing & Interline Agreements	18/07 - 21/07	4 Days	Live sessions	RTC
65	Occupational Environmental Health in Aviation Facilities	18/07 - 21/07	4 Days	Cairo	RTC
66	Air Cargo Management	19/07 - 21/07	3 Days	Live sessions	RTC
67	Disruptive Passengers	20/07 - 21/07	2 Days	Live sessions	RTC
68	Airline Marketing and Sales Management	24/07 - 28/07	5 Days	Amman	RTC
69	Passenger Handling & Services	24/07 - 28/07	5 Days	Cairo	RTC
70	Air Crew Health education program	25/07 - 27/07	3 Days	Cairo	RTC
71	Developing the Competencies of Airline Country Managers	25/07 - 29/07	5 Days	Beirut	RTC
72	Corporate Rivalry and Market Power: Competition Issues in Aviation	26/07 - 28/07	2 Days	Amman	RTC

## AACO RTC 2022 Training Program

S.	Course Title	Date	Duration	Location	Conducted By
73	Dangerous Goods Regulations Recurrent (Cat 6)	26/07 - 28/07	3 Days	Amman	RTC
74	Security Management Systems - SeMS	31/07 - 04/08	5 Days	Amman	RTC
August					
75	Airline Economics	01/08 - 04/08	5 Days	Amman	RTC
76	Carbon Offsets for Aviation	09/08 - 11/08	3 Days	Live sessions	RTC
77	Decision Making and Problem Solving	09/08 - 11/08	3 Days	Amman	RTC
78	Aviation Resilience Management	14/08 - 16/08	3 Days	Live sessions	RTC
79	Dangerous Goods Regulations Course CAT 8	14/08 - 15/08	2 Days	Amman	RTC
80	Passenger Proration	14/08 - 18/08	5 Days	Amman	RTC
81	Documentation Establishment, Issuance & Control System	15/08 - 18/08	4 Days	Cairo	RTC
82	Traffic Rights and Air Services Agreements	16/08 - 16/08	1 Days	Live sessions	RTC
83	Perishable Cargo Regulations	17/08 - 18/08	2 Days	Live sessions	RTC
84	Aircraft Rescue and Fire Fighting (ARFF)	21/08 - 25/08	5 Days	Live sessions	RTC
85	Human Factors in Aviation	21/08 - 23/08	4 Days	Live sessions	RTC
86	Instructional Techniques	21/08 - 25/08	5 Days	Amman	RTC
87	Passenger Claims	21/08 - 22/08	2 Days	Live sessions	RTC

## AACO RTC 2022 Training Program

S.	Course Title	Date	Duration	Location	Conducted By
88	Airline Re-Structuring	22/08 - 25/08	4 Days	Amman	RTC
89	Dangerous Goods Regulations Recurrent (Cat 6)	28/08 - 30/08	3 Days	Live sessions	RTC
90	Ground Handling Agreements	28/08 - 01/09	5 Days	Live sessions	RTC
91	HR Development & Performance of Training	29/08 - 01/09	4 Days	Beirut	RTC
92	Occupational Health and Safety Administration (OSHA)	29/08 - 31/08	3 Days	Live sessions	RTC
September					
93	Advanced Aviation Medicine	04/09 - 08/09	5 Days	Cairo	RTC
94	Airline Economics and Financial Management	04/09 - 08/09	5 Days	Amman	RTC
95	Behaviour Detection in The Aviation Domain-Practitioners	04/09 - 08/09	5 Days	Live sessions	RTC
96	Safety Management Systems (SMS) - Train the Trainer	04/09 - 08/09	5 Days	Amman	RTC
97	Station / Ground Handling Management	04/09 - 08/09	5 Days	Live sessions	RTC
98	Developing and Implementing Strategy	05/09 - 08/09	4 Days	Amman	RTC
99	International Aviation Law	05/09 - 07/09	3 Days	Live sessions	RTC
100	Root Cause Analysis	06/09 - 08/09	3 Days	Live sessions	RTC
101	Airline Marketing & Sales Post Pandemic	11/09 - 15/09	5 Days	Amman	RTC

## AACO RTC 2022 Training Program

S.	Course Title	Date	Duration	Location	Conducted By
102	ICAO Cargo & Mail Security	11/09 - 15/09	5 Days	Live sessions	RTC - GAA
103	Ancillary Revenue for Airline Industry	12/09 - 15/09	4 Days	Amman	RTC
104	Carbon Offsets for Aviation	13/09 - 15/09	3 Days	Cairo	RTC
105	Cargo Marketing	13/09 - 15/09	3 Days	Live sessions	RTC
106	Airline Leading Practices & Cost Reduction Strategies	18/09 - 22/09	5 Days	Amman	RTC
107	Dangerous Goods Regulations Course CAT 8	18/09 - 19/09	2 Days	Live sessions	RTC
108	Distribution Channels post COVID-19	18/09 - 22/09	4 Days	Live sessions	RTC
109	IOSA Audit	18/09 - 22/09	5 Days	Cairo	RTC
110	Training of Trainers	18/09 - 22/09	5 Days	Cairo	RTC
111	Airline Re-Structuring	19/09 - 22/09	4 Days	Live sessions	RTC
112	Human Factors in Aviation	19/09 - 22/09	4 Days	Cairo	RTC
113	Live Animals Regulations (LAR)	20/09 - 22/09	3 Days	Amman	RTC
114	Media and identity	21/09 - 22/09	2 Days	Amman	RTC
115	Self-Leadership in times of Crisis	21/09 - 22/09	2 Days	Live sessions	RTC
116	Spokesperson	21/09 - 22/09	2 Days	Amman	RTC
117	Aircraft Safety Investigation	25/09 - 29/09	5 Days	Amman	RTC
118	Contracting in the Airline Industry	25/09 - 28/09	4 Days	Amman	RTC



## AACO RTC 2022 Training Program

S.	Course Title	Date	Duration	Location	Conducted By
119	Crew Scheduling Policy & Procedures & FTLs & Rest Requirements for Flight & Cabin Crew	25/09 - 29/09	5 Days	Amman	RTC
120	ISAGO Preparation & Implementation for Ground Operations	25/09 - 29/09	4 Days	Cairo	RTC
121	Train The Trainer for Aviation Security	25/09 - 29/09	5 Days	Amman	RTC
122	Competency-Based Interviewing Skills	26/09 - 29/09	4 Days	Cairo	RTC
123	Quality Management System	26/09 - 29/09	4 Days	Beirut	RTC
124	Dangerous Goods Regulations Recurrent (Cat 6)	27/09 - 29/09	3 Days	Amman	RTC
October					
125	International Aviation Law	02/10 - 04/10	3 Days	Live sessions	RTC
126	Dynamic Pricing & Revenue Management	03/10 - 06/10	4 Days	Amman	RTC
127	International Aviation Law	03/10 - 05/10	3 Days	Tunis	RTC
128	SAFA Essentials	04/10 - 05/10	2 Days	Live sessions	RTC
129	Airline Commercial Challenges and Regulatory Issues	09/10 - 13/10	5 Days	Live sessions	RTC
130	Aviation Waste Management	09/10 - 13/10	5 Days	Live sessions	RTC
131	Staff Retention	09/10 - 11/10	3 Days	Live sessions	RTC

## AACO RTC 2022 Training Program

S.	Course Title	Date	Duration	Location	Conducted By
132	Essential Skills for New Managers	10/10 - 13/10	4 Days	Beirut	RTC
133	Advanced Sales Strategies for Airlines	16/10 - 20/10	5 Days	Amman	RTC
134	Basic Cargo Skills & Procedures	16/10 - 20/10	5 Days	Live sessions	RTC
135	Professional Skills for Dangerous Goods Instructors	16/10 - 20/10	5 Days	Amman	RTC
136	Quality Audit Techniques	16/10 - 20/10	5 Days	Cairo	RTC
137	Training of Trainers	16/10 - 20/10	5 Days	Amman	RTC
138	Advanced Aircraft Incident/Accident Investigation Techniques	23/10 - 27/10	5 Days	Cairo	RTC
139	Advanced Safety Management Systems	23/10 - 27/10	5 Days	Amman	RTC
140	Dangerous Goods Regulations Course CAT 8	23/10 - 24/10	2 Days	Amman	RTC
141	SMS – Implementation and Control	23/10 - 25/10	3 Days	Amman	RTC
142	Aviation Liquidity and Cash Management	24/10 - 27/10	4 Days	Live sessions	RTC
143	Competency-Based Interviewing Skills	24/10 - 27/10	4 Days	Cairo	RTC
144	Station / Ground Handling Management	24/10 - 28/10	5 Days	Beirut	RTC
145	Dangerous Goods Regulations Recurrent (Cat 6)	25/10 - 27/10	3 Days	Live sessions	RTC
146	Dealing with Customers Post Pandemic	25/10 - 27/10	3 Days	Cairo	RTC

## AACO RTC 2022 Training Program

S.	Course Title	Date	Duration	Location	Conducted By
November					
147	Crisis Leadership	01/11 - 03/11	3 Days	Amman	RTC
148	The Power of Effective Communication	01/11 - 03/11	3 Days	Cairo	RTC
149	Training Needs Analysis	01/11 - 03/11	5 Days	Amman	RTC
150	Security Threats Against Aviation	02/11 - 03/11	2 Days	Amman	RTC
151	Contract Drafting	06/11 - 06/11	1 Days	Live sessions	RTC
152	Cost Reduction Strategies in the Airline Industry	06/11 - 09/11	4 Days	Live sessions	RTC
153	Occupational Environmental Health in Aviation Facilities	06/11 - 09/11	4 Days	Live sessions	RTC
154	Family Assistance Centre and Special Assistance Team Management	08/11 - 10/11	3 Days	Amman	RTC
155	Accomplishment of Diploma Certificate	13/11 - 24/11	10 Days	Cairo	RTC
156	Behaviour Detection in The Aviation Domain-Practitioners	13/11 - 17/11	5 Days	Amman	RTC
157	Crew Resource Management (CRM)	13/11 - 15/11	3 Days	Cairo	RTC
158	Instructional Techniques	13/11 - 17/11	5 Days	Live sessions	RTC
159	Train The Trainer for Aviation Security	13/11 - 17/11	5 Days	Cairo	RTC
160	Quality Management System	14/11 - 17/11	4 Days	Cairo	RTC

## AACO RTC 2022 Training Program

S.	Course Title	Date	Duration	Location	Conducted By
161	Corporate Rivalry and Market Power: Competition Issues in Aviation	15/11 - 17/11	2 Days	Live sessions	RTC
162	Air Law for Non-Lawyers	20/11 - 24/11	5 Days	Live sessions	RTC
163	Dangerous Goods Regulations Course CAT 8	20/11 - 21/11	2 Days	Live sessions	RTC
164	Managing Sales: Opportunities and Risks	20/11 - 23/11	4 Days	Live sessions	RTC
165	Training of Trainers	21/11 - 25/11	5 Days	Beirut	RTC
166	Cargo Supply Chain	22/11 - 24/11	3 Days	Live sessions	RTC
167	Dangerous Goods Regulations Recurrent (Cat 6)	27/11 - 29/11	3 Days	Amman	RTC
168	Route Forecasting & Development	27/11 - 30/11	4 Days	Amman	RTC
169	SAFA Inspection	27/11 - 30/11	4 Days	Live sessions	RTC
170	Safety Management Systems (SMS) - Train the Trainer	27/11 - 01/12	5 Days	Amman	RTC
December					
171	International Aviation Law	05/12 - 07/12	3 Days	Beirut	RTC
172	Human Resources Management in Aviation	11/12 - 14/12	4 Days	Cairo	RTC
173	Dangerous Goods Regulations Recurrent (Cat 6)	13/12 - 15/12	3 Days	Live sessions	RTC
174	ATA 300 STD	14/12 - 15/12	3 Days	Cairo	RTC

## AACO RTC 2022 Training Program

S.	Course Title	Date	Duration	Location	Conducted By
175	Airport Revenue Management	17/12 - 19/12	3 Days	Live sessions	RTC
176	Advanced Safety Management Systems	18/12 - 22/12	5 Days	Amman	RTC
177	Professional Skills for Dangerous Goods Instructors	18/12 - 22/12	5 Days	Cairo	RTC
178	Aviation Strategic Management Tools	19/12 - 23/12	5 Days	Beirut	RTC